

Terms of Service

VNAV Cloud

Last updated: 06-01-2026

By ordering, accessing, or using VNAV Cloud services, you agree to these Terms. If you do not agree, you may not use our services.

1. Services

VNAV Cloud provides cloud hosting, infrastructure, and related services (“Services”). Service features, limits, and performance commitments are defined in your order, service description, and applicable Service Level Agreement (“SLA”).

2. Eligibility

You must be at least 18 years old and legally capable of entering into a binding agreement. If you act on behalf of an organization, you confirm you have authority to bind that organization.

3. Account Registration & Security

You are responsible for keeping your credentials confidential.

You are responsible for all activities under your account.

Unauthorized access must be reported immediately.

VNAV Cloud is not liable for losses caused by compromised credentials due to negligence.

4. Acceptable Use

Illegal content or activities

Malware, ransomware, or botnets

Unauthorized access or hacking

Abuse of resources

Spam, phishing, or fraud

Copyright infringement

VNAV Cloud may suspend or terminate services immediately if abuse is detected.

5. Customer Content & Responsibility

You retain ownership of all hosted data (“Customer Content”).

You are responsible for legality, integrity, and security.

VNAV Cloud does not monitor Customer Content.

You are responsible for backups unless agreed otherwise.

6. Data Protection & Privacy

VNAV Cloud processes personal data according to its Privacy Policy and applicable data protection laws. You are responsible for compliance with regulations such as GDPR.

7. Payments & Billing

Fees are charged as agreed at purchase.

Prices exclude taxes unless stated otherwise.

Invoices must be paid within the stated term.
Services may be suspended for overdue payments.

8. Service Availability & SLA

Availability, uptime guarantees, and credits are governed exclusively by the applicable SLA. Services are otherwise provided “as-is” and “as-available”.

9. Suspension & Termination

Breach of these Terms
Violation of acceptable use
Non-payment
Legal or government requirements
Outstanding fees remain payable upon termination.

10. Limitation of Liability

VNAV Cloud is not liable for indirect or consequential damages. Total liability is limited to fees paid for the affected service during the three (3) months preceding the claim.

11. Indemnification

You agree to indemnify and hold harmless VNAV Cloud against claims arising from your use of the Services, Customer Content, or violation of these Terms.

12. Intellectual Property

All VNAV Cloud trademarks, software, and documentation remain the exclusive property of VNAV Cloud.

13. Changes to Terms

VNAV Cloud may update these Terms. Continued use of the Services constitutes acceptance of the updated Terms.

14. Governing Law

These Terms are governed by the laws of The Netherlands.

15. Contact Information

VNAV Cloud
Email: info@vnav.cloud